



eRENEW

Anytime, anywhere,
library card renewal.



Save time, reduce confusion and increase accuracy by putting your customers in control of their Library Account Renewals! With Quipu's eRENEW, libraries can verify continued account eligibility for their customers without blocking access to library resources.

Built upon the feature rich and flexible foundation of Quipu's eCARD, eRENEW allows libraries to verify their patron's address and identity, as well as post updates to the patron record within your ILS in real time. eRENEW makes library card renewals quick and easy for both staff and customers, increasing customer retention and continued loyalty!

How can eRENEW work in your library?

- eRENEW provides online library card renewal from any page on your library's website
- The eRENEW web form is branded for your library's online presence
- eRENEW offers flexible policy management. You determine who can use eRENEW, what information they can update, and determine the new expiration date for all renewals
- Quipu hosts the eRENEW servers, freeing up library staff to support your local priorities
- Where your ILS permits, users can start their renewal from within their online patron account
- eRENEW is available for individual libraries and consortia
- Our use of SSL/TLS connections from the eRENEW server to your ILS ensures patron privacy
- Any patron data stored by the eRENEW service is encrypted using AES

eRENEW integrates with all major ILS solutions including Innovative (Sierra and Polaris), SirsiDynix (Horizon and Symphony), CARL•X and Evergreen. We also provide support for BiblioCommons Core Accounting Chaining, as part of our-add-on services.

Optional Features Include:

- Additional languages (English and one other language included)
- Simple Name Verification
- Online Identity Checking
- Library-level renewal pages for individual consortium members
- Additional Local Verification Data

Contact Quipu Today for Your Personalized Quote

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